

# Red Hat Partner Connect Admin管理者の確認及び設定方法

## ① サポートサイトへアクセス

▼ Red Hat Partner Connect サポートサイト  
<https://connect.redhat.com/en/support>

Questions? Feedback? Find solutions using our knowledge and expertise, we are here to help.



### Connect with partner support

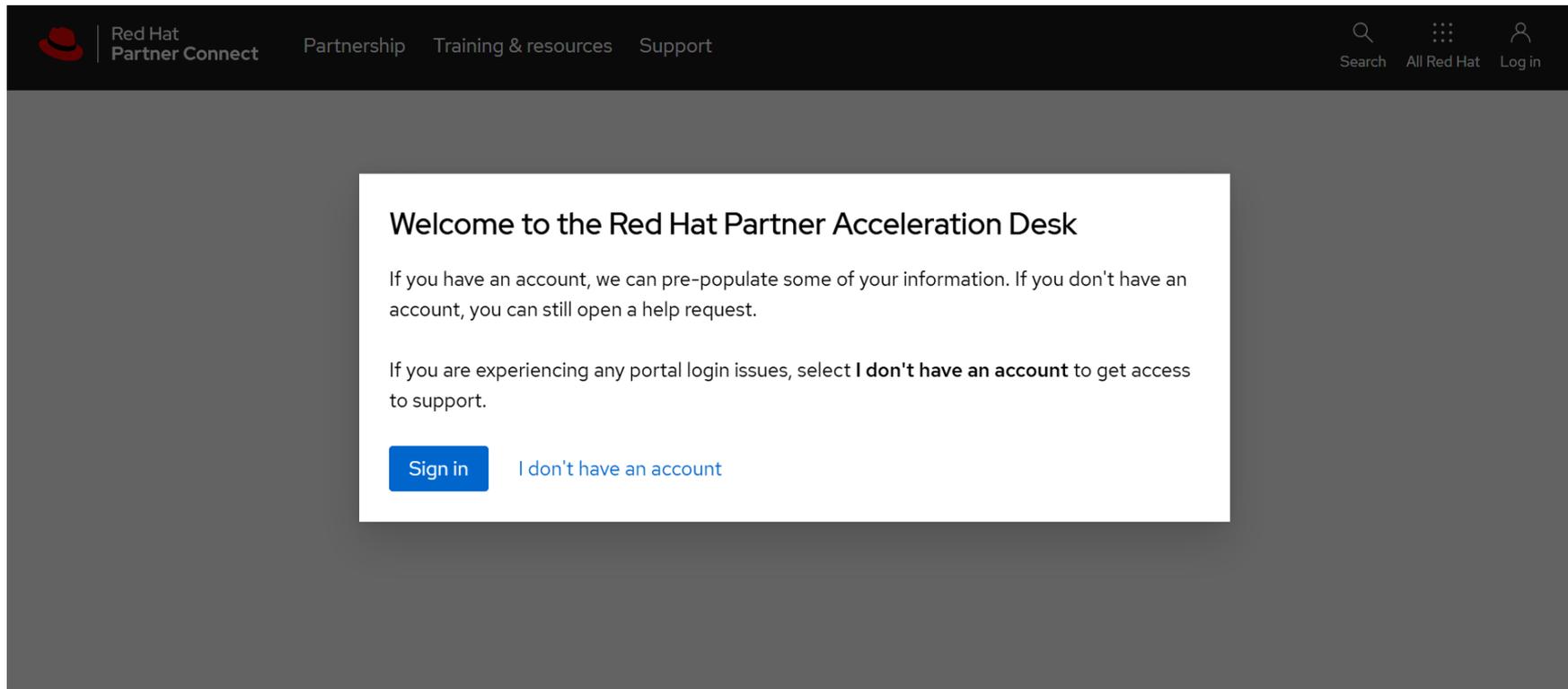
The Red Hat Partner Acceleration Desk (PAD) is available to partners to ask questions about topics including account access, onboarding, subscriptions, partner programs, product certification, and more.

[Get assistance](#)

#### Guides and quick links

- [Join an existing partner company](#)
- [Red Hat Partner Training Portal user guide](#)
- [Red Hat Partner brand guidelines](#)
- [Red Hat Partner FAQ](#)
- [Technology Partners: onboarding guide](#)

### ③ I don't have an accountをクリック



The screenshot shows the Red Hat Partner Connect interface. The top navigation bar includes the Red Hat logo, 'Red Hat Partner Connect', and links for 'Partnership', 'Training & resources', and 'Support'. On the right side of the navigation bar are icons for 'Search', 'All Red Hat', and 'Log in'. The main content area features a white box with the following text:

### Welcome to the Red Hat Partner Acceleration Desk

If you have an account, we can pre-populate some of your information. If you don't have an account, you can still open a help request.

If you are experiencing any portal login issues, select **I don't have an account** to get access to support.

At the bottom of the white box, there are two buttons: a blue 'Sign in' button and a blue text link 'I don't have an account'.

## ④General supportをクリック



### Red Hat Partner Acceleration Desk

#### 1 Choose support team

#### What do you need help with?

##### General support

Technical and non-technical questions pertaining to portal access, product certification, partner programs, training, subscriptions and more.

# ⑤ User accessをクリック

Red Hat Partner Connect | Partnership | Training & resources | Support

Search | All Red Hat | Log in

## Red Hat Partner Acceleration Desk

1 Choose support team

2 Choose category 

### Account

 <p>User access Get help with access to partner systems such as the partner portal, sales platform, and training.</p>	 <p>Partner subscription Red Hat Partner Subscription/ Entitlements</p>
 <p>Skills training Assistance with training access, credentials and certifications from Red Hat training.</p>	 <p>Escalation request Escalate on behalf of your customer.</p>

Red Hat Products and Websites

## ⑥件名と本文（※P.7～9参照）を入力後、Nextをクリック



### Red Hat Partner Acceleration Desk

User access

1 Choose support team

2 Choose category

3 Issue details 

Request Summary \*

Please add description \*

A : Admin管理者の確認（英文をコピー&ペーストで送信）

SB C&S

### **Request Summary :**

Verifying the User Administrator  
(Admin管理者を教えてください)

### **Please add description :**

Could you please tell me who is the user administrator for our company?

Please let us know your email address and ID.

(弊社のAdmin管理者、及びIDとメールアドレスを教えてください)

B : Admin管理者の追加（英文をコピー&ペーストで送信）

**Request Summary :**

Please set up Administrator

（Admin管理者を設定してください）

**Please add description :**

Could you please set me up as an Administrator?

（私をAdmin管理者に設定してください）

C : Admin管理者の変更（英文をコピー&ペーストで送信）

SB C&S

## **Request Summary :**

Change User Admin

（ユーザー管理者の変更）

## **Please add description :**

Please change the user admin to the following members.

（ユーザー管理者を以下のメンバーに変更してください）

Log in ID :

Name :

Email :

## ⑦ 個人情報を入力後、Nextをクリック

1 Choose support team

2 Choose category

3 Issue details

4 User details 

First Name \*

Please enter first name

Last Name \*

Please enter last name

Email Address \*

Please enter email address

Please do not use a mailing list.

Time Zone \*

Asia/Tokyo

×



Company \*

Please enter company name

Account Number

Please enter account number

## ⑧内容確認後、Submitをクリック

- 1 Choose support team
- 2 Choose category
- 3 Issue details
- 4 User details
- 5 Preview**

**Request Category** User access

**Request Summary** Verifying the User Administrator

**Description** Could you please tell me who is the user administrator for our company?  
Please let us know your email address.  
[More](#)

> [Requester Details](#)