Red Hat Partner Connect
Admin管理者の確認及び設定方法

SB C&S

①サポートサイトへアクセス

▼Red Hat Partner Connect サポートサイト
https://connect.redhat.com/en/support

②Get assistanceをクリック

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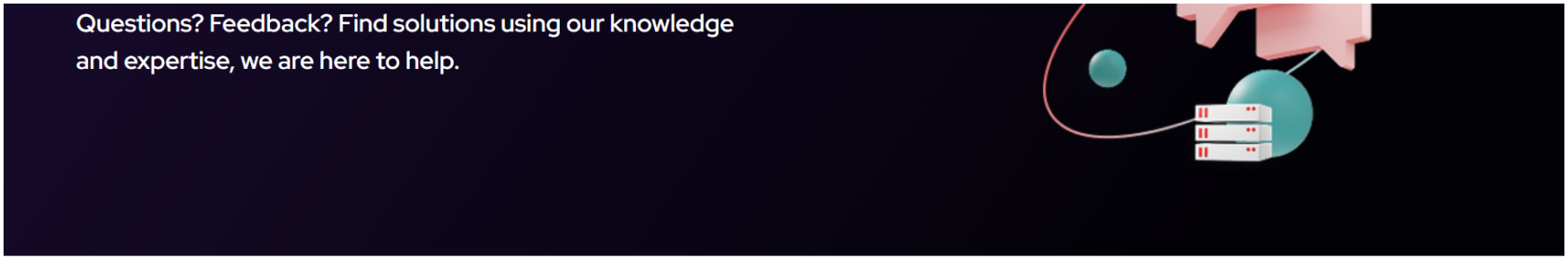


Connect with partner support

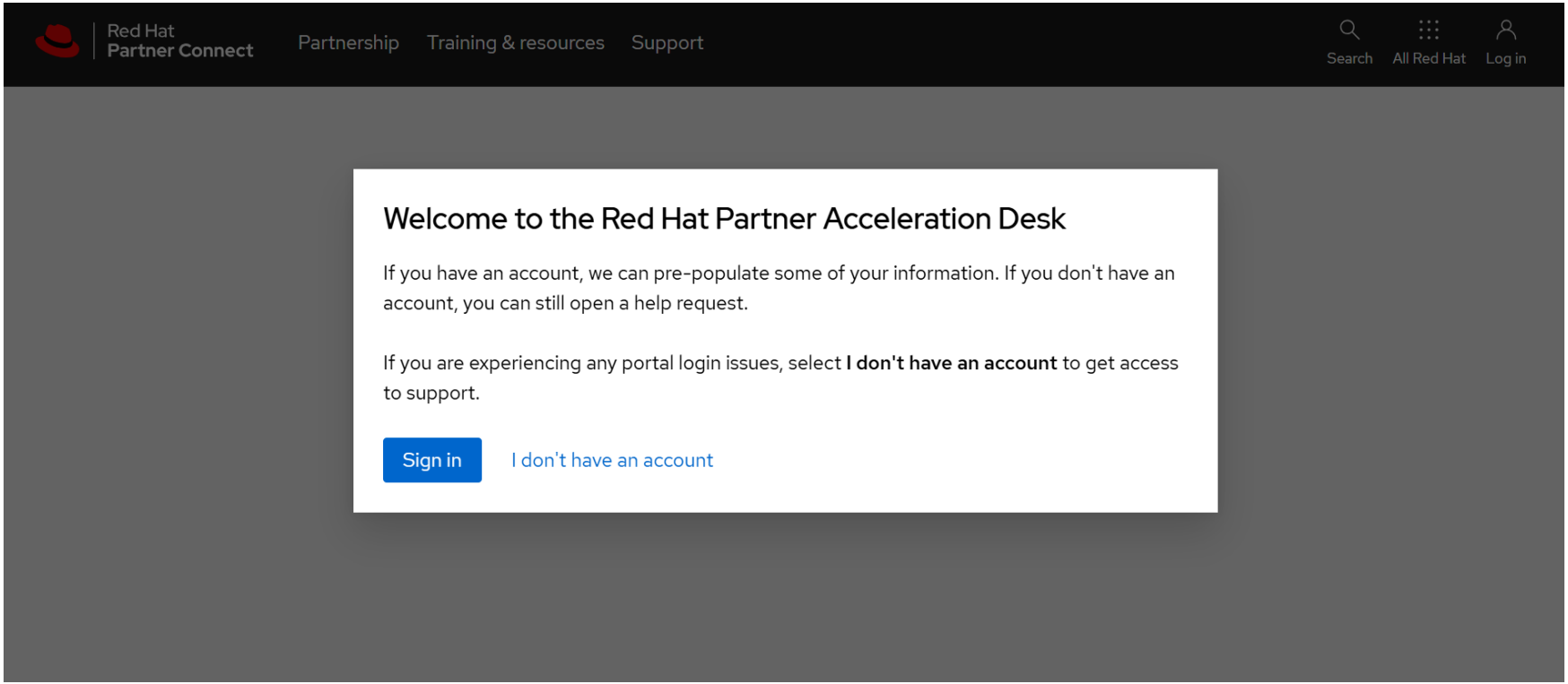
The Red Hat Partner Acceleration Desk (PAD) is available to partners to ask questions about topics including account access, onboarding, subscriptions, partner programs, product certification, and more.

Get assistance

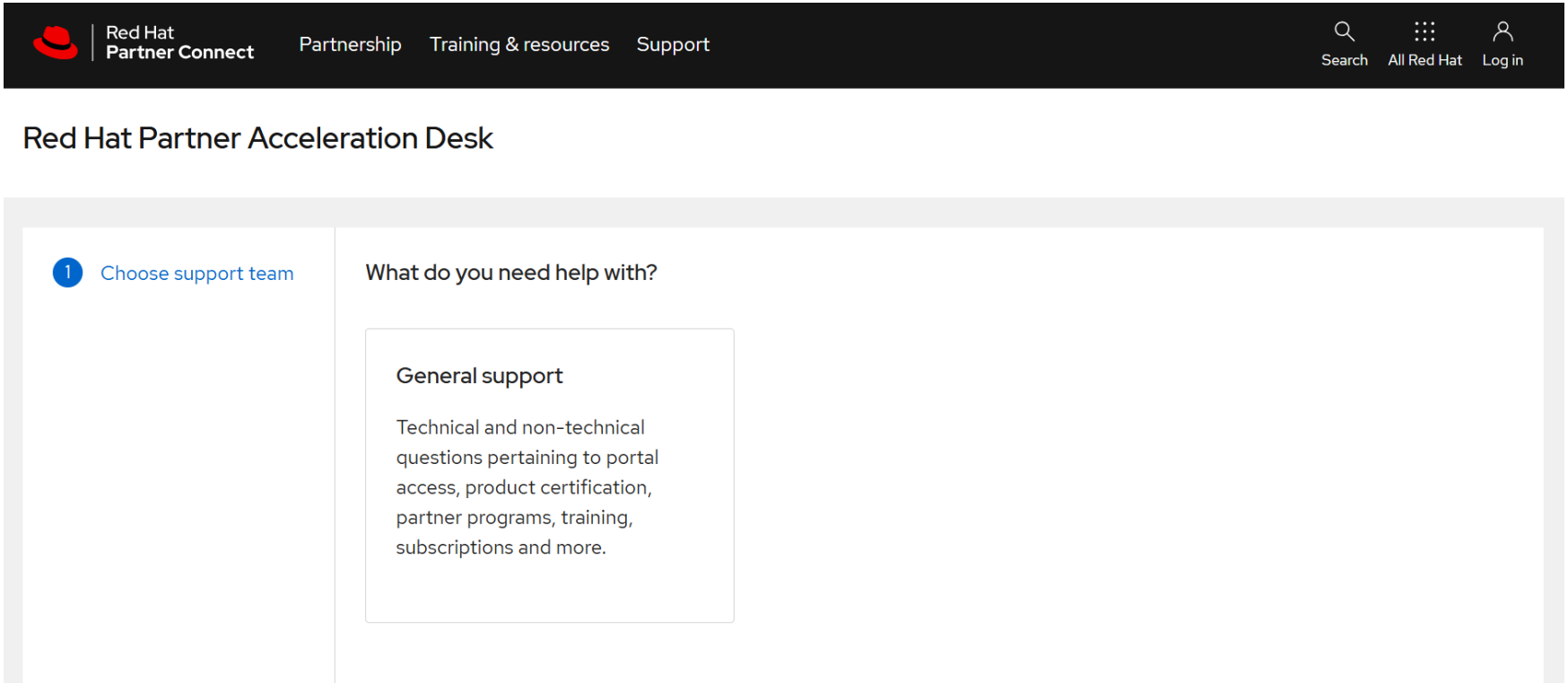
Guides and quick links

- Join an existing partner company
- Red Hat Partner Training Portal user guide
- Red Hat Partner brand guidelines
- Red Hat Partner FAQ
- Technology Partners: onboarding guide

③I don’t have an accountをクリック



④General supportをクリック



⑤User accessをクリック

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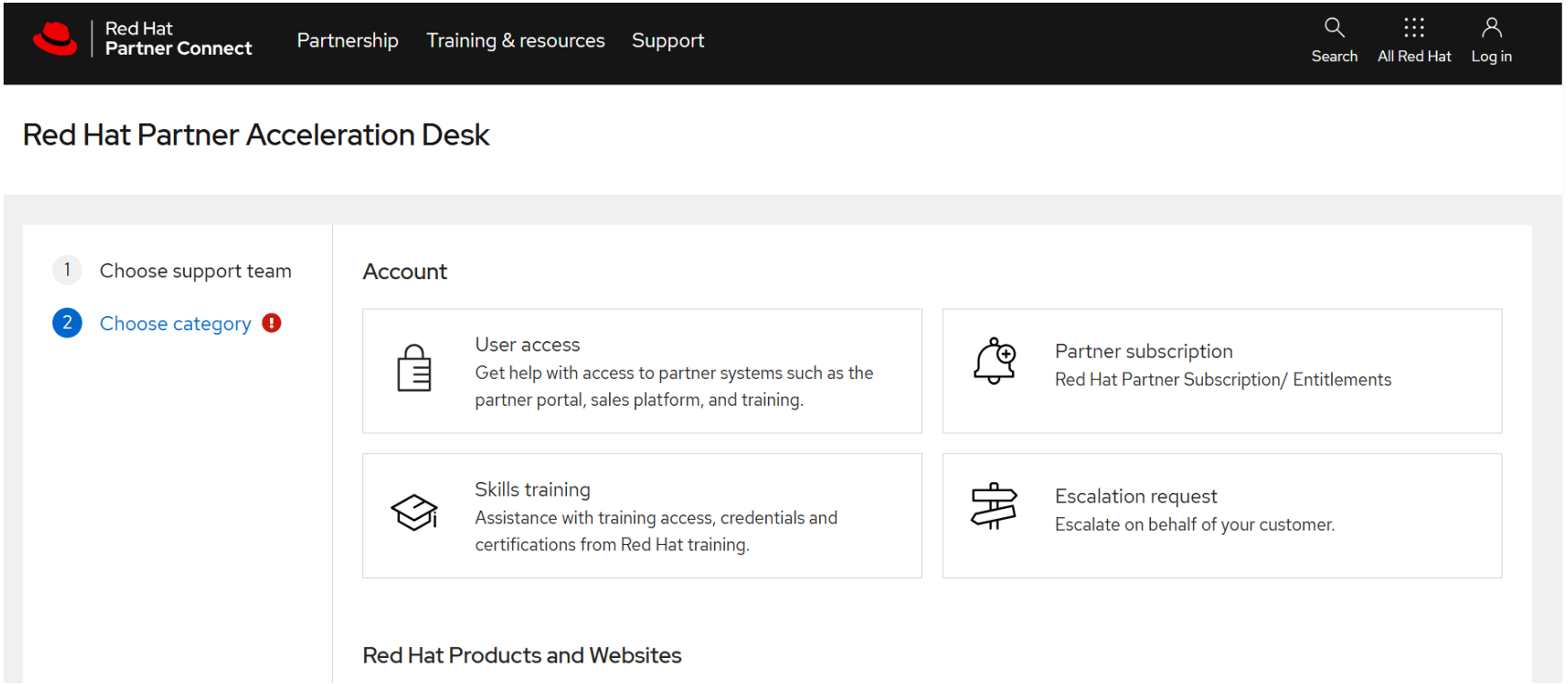
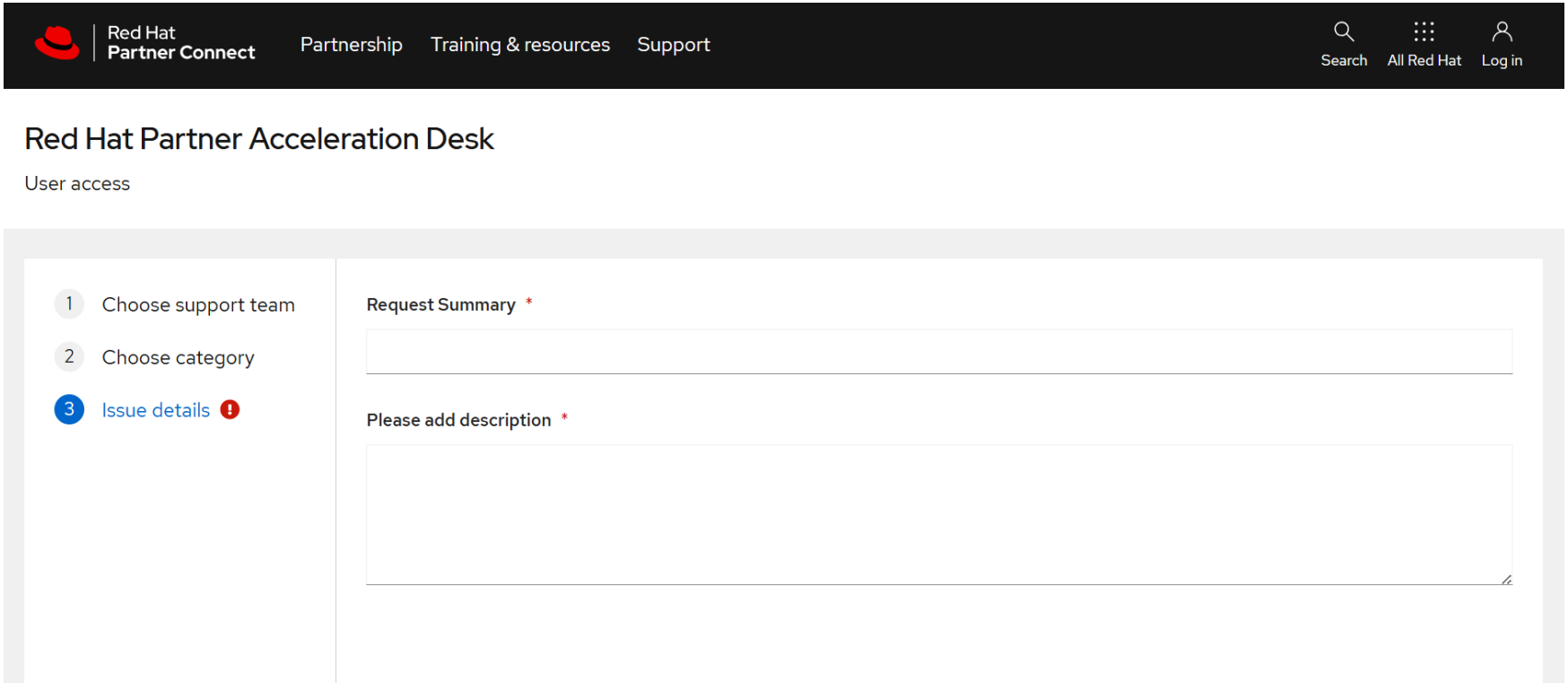


⑥件名と本文（※P.7～9参照）を入力後、Nextをクリック



A：Admin管理者の確認（英文をコピー&ペーストで送信）

Request Summary :

Verifying the User Administrator
（Admin管理者を教えてください）

Please add description :

Could you please tell me who is the user
administrator for our company?
Please let us know your email address and ID.
（弊社のAdmin管理者、及びIDとメールアドレスを教えてください）

B：Admin管理者の追加（英文をコピー&ペーストで送信）

Request Summary :

Please set up Administrator
（Admin管理者を設定してください）

Please add description :

Could you please set me up as an Administrator?
（私をAdmin管理者に設定してください）

C：Admin管理者の変更（英文をコピー&ペーストで送信）

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Request Summary :

Change User Admin
（ユーザー管理者の変更）

Please add description :

Please change the user admin to the following members.
（ユーザー管理者を以下のメンバーに変更してください）

Log in ID :
Name :
Email :

⑦個人情報を入力後、Nextをクリック

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1 Choose support team
2 Choose category
3 Issue details
4 User details

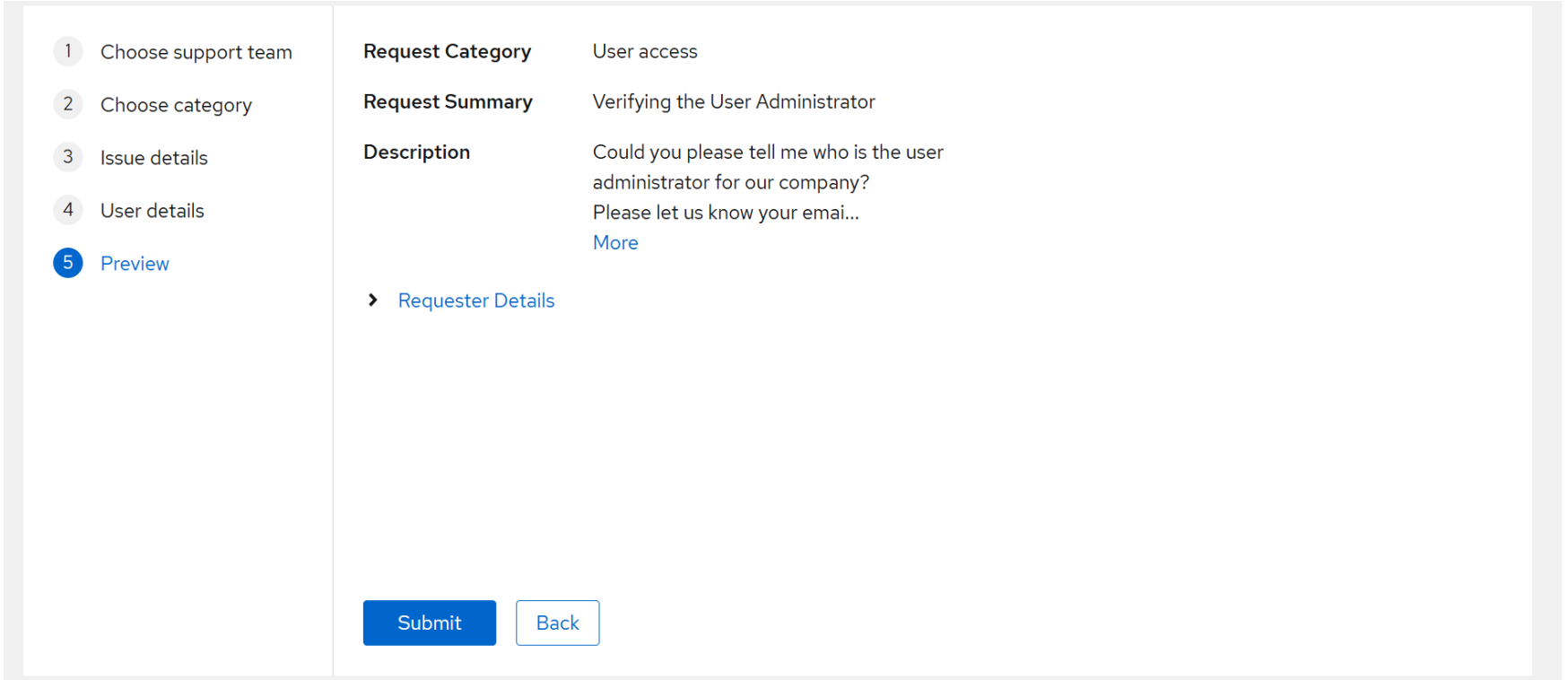
First Name *
Please enter first name

Last Name *
Please enter last name

Email Address *
Please enter email address
Please do not use a mailing list.

Time Zone *
Asia/Tokyo

Company *
Please enter company name

Account Number
Please enter account number

⑧内容確認後、Submitをクリック